

43QW Question in writing: In relation to the financial planning review undertaken by the Commonwealth Bank, the Committee seeks documents relating to the internal and external investigations of the issues, relevant board papers and actions taken by the bank to address this matter.

Response:

Note: In responding to this question the Commonwealth Bank provided copies of the following publicly available documents:

- Commonwealth Bank Open Advice Review program: Sixth Report, Prepared by Promontory, 30 September 2016
- Commonwealth Bank Open Advice Review program: Fifth Report, Prepared by Promontory, 1 June 2016
- Commonwealth Bank Open Advice Review program: Fourth Report, Prepared by Promontory, 1 June 2016
- Commonwealth Bank Open Advice Review program: Third Report, Prepared by Promontory, 30 September 2015
- Commonwealth Bank Open Advice Review program: Second Report, Prepared by Promontory, 29 May 2015
- Commonwealth Bank Open Advice Review program: Initial Report, Prepared by Promontory, 19 December 2014.